IN THE CIRCUIT COURT ASSOCIATE DIVISION ST. LOUIS COUNTY STATE OF MISSOURI

SHERRY YOUNG	
Plaintiff,	Cause No. 1156 Ac 47234
v.) Division
CREDIT PROTECTION ASSOCIATION, L.P. d/b/a "CPA"	
Defendant.	
Serve Defendant at: President, Nathan A. Levine 13355 Noei Road Dallas, TX 75240).

PETITION

COMES NOW, Plaintiff, Sherry Young, and for her Petition states as follows:

INTRODUCTION

 This is an action for damages brought by an individual consumer for Defendant's violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. (hereinafter "FDCPA").

JURISDICTION AND VENUE

- 2. This Court has jurisdiction of the FDCPA claim under 15 USC 1692k(d).
- Venue is appropriate in this Court because Defendant directed its collection activity to St. Louis County, Missouri and violated the FDCPA in St. Louis County, Missouri.

PARTIES

- Plaintiff is a natural person currently residing in St. Louis County, Missouri.
 Plaintiff is a "consumer" within the meaning of the FDCPA and TCPA.
- 5. The alleged debt at issue in this action arises out of consumer, family, and household transactions between Plaintiff and a cable television provider.

- 6. Defendant Credit Protection Association, L.P. is a foreign corporation with its principal place of business located in Dallas, TX.
- 7. The principal business purpose of Defendant is the collection of debts in Missouri and nationwide, and Defendant regularly attempts to collect debts alleged to be due another.
- 8. Defendant is engaged in the collection of debts from consumers using the mail and telephone. Defendant is a "debt collector" as defined by the FDCPA. 15 USC 1692a (6).

FACTS

- 9. On or about November 11, 2011, Defendant sent a collection letter to Plaintiff.
- 10. In the letter, Defendant disclosed that it was a "credit protection association" or a credit bureau and hid or overshadowed the fact that it was a debt collector; Defendant disclosed that it was a debt collector in a tiny font located at very bottom of its letter.
- 11. The November 11 letter explained that Plaintiff's sole option to avoid destroying her credit was to pay Defendant by 7/16/2011.
- 12. Defendant threatened that the \$124 debt would "prevent you from obtaining credit for as long as seven years" and purported to offer Plaintiff "one last chance to pay the balance of \$124.65 before this serious action is taken."
- 13. Defendant titled its letter, "NOTICE OF REPORT TO CREDIT BUREAUS" in a font that was approximately triple the size of the tiny disclosure that Defendant was merely a debt collector.
- 14. Defendant had no authority, ability, or intent to report Plaintiff's account with any credit bureau by the date referenced in its letter.
- 15. In addition, on a date near November 11, 2011, Defendant also sent Plaintiff a brochure with its name and telephone number entitled "How Bad Credit Impacts Your Life."
- 16. The brochure was either malled with the November 11, 2011 letter or within several days of that letter.

- 17. The brochure provided a variety of consumer finance advice and advised Plaintiff to "Call CPA today" for additional information.
- 18. The brochure falled to make any disclosure whatsoever that it was an attempt to collect a debt or that CPA was actually a debt collector and not a credit bureau, credit counselor, or some similar organization.
- 19. Accordingly, Plaintiff believed Defendant was a credit bureau or a service offering credit protection and was confused as to whether or not Defendant was a bill collector.
- 20. Defendant, in the letter and brochure, deliberately intended to deceive Plaintiff into believing that Defendant was a quasi-governmental association or a credit bureau with power over Plaintiff's credit report so that Defendant could obtain additional leverage over Plaintiff for the purposes of collecting the debt.
 - 21. Plaintiff never agreed to arbitrate any disputes with Defendant.
- 22. Defendant's collection activity caused Plaintiff to suffer sleeplessness, anxiety and to become depressed.

COUNT 1: VIOLATIONS OF FAIR DEBT COLLECTION PRACTICES ACT

- 23. Plaintiff re-alleges and incorporates by reference all of the above paragraphs.
- 24. In its attempts to collect the alleged debt from Plaintiff, Defendant has committed violations of the FDCPA, 15 UŞC 1692a-j, et. seq., Including, but not limited to, the following:
- a. Defendant failed to identify itself as a debt collector and faisely characterized itself as a credit bureau or other type of agency. 15 U.S.C. §1692d,e;
- b. Defendant threatened to take action, specifically credit reporting, that it could not legally take and that it did not intend to take. 15 U.S.C. §1692d,e, f;
- c. Defendant engaged in conduct that the natural consequence of which is to harass, oppress, or abuse Plaintiff in connection with the collection of a debt. 15 U.S.C. § 1692d-f;

d. Defendant used misleading, unfair and unconscionable practices to attempt to collect the debt. 15 U.S.C. §1692d-f.

WHEREFORE, Plaintiff respectfully requests that judgment be entered against Defendants and in favor of Plaintiff for:

- A. Judgment that Defendant's conduct violated the FDCPA;
- B. Actual damages;
- C. Attorneys' Fees;
- D. Statutory damages, costs and reasonable attorney's fees pursuant to 15 USC
 1692(k); and
- E. For such other relief as the Court may deem just and proper.

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